

**Integration Joint Board**

**item: 5**

**Date of Meeting: 29 January 2020**

**Title of Report: Chief Officer Report**

**Presented by: Joanna Macdonald, Chief Officer**

**The Integration Joint Board is asked to:**

- Note the following report from the Deputy Chief Officer

**Senior Management Team**

With the recent appointments of Caroline Cherry as Head of Adult Services (older adults and community services) and Julie Lusk as Head of Adult Services (Mental Health, Learning Disabilities & Lifelong Conditions) the HSCP now has a full complement of senior managers in place supporting stability in the delivery of services.

**First Contact Physiotherapist Service in Campbeltown, Helensburgh and Oban**

First Contact Physiotherapists are being gradually introduced in larger GP surgeries across Argyll and Bute as part of the national Primary Care Modernisation Project. Patients can be directly appointed to the physiotherapist which ensures that patients get to see the right professional at the right time and frees up GPs to spend more time with patients in specific need of their expertise.

The service is aimed at over 16s who have joint and/or soft tissue issues. The Physiotherapist will be able to:

- Make a diagnosis and develop a treatment plan
- Refer for further investigations such as x-ray if required
- Refer onwards to specialist services as necessary

The service is currently available at Lorn Medical Centre in Oban, Victoria Integrated Care Centre, Helensburgh and Campbeltown Medical Practice.

**Integration Scheme Consultation**

People across Argyll and Bute were invited to have their say on updating the document that outlines how health and social care functions and services are

provided locally. The consultation ran for a period of six weeks from 9th December 2019 to 17th January 2020.

### **Integration Scheme Consultation cont....**

A full review of all the consultation responses will be undertaken by the Working Group (consists of Senior Management from two parent bodies and HSCP) that was set up to undertake the review process, and the outcome of their evaluation will be used to prepare reports for the IJB on 25 March, NHS Highland Board on 31 March and Council on 16<sup>th</sup> April. It is hoped that the final version of the Scheme will be approved at partner meetings, allowing for it to be submitted to the Scottish Government by end April 2020.

### **Prestigious Queens Award**

Two community nurses from Argyll and Bute have been awarded the prestigious title of Queen's Nurse. Maggie Wilkieson, from Gigha, and Joanna Taylor, from Lochgilphead, were both selected earlier this year to take part in a nine-month development programme run by the Queen's Nursing Institute Scotland (QNIS).

They were nominated for providing high quality, compassionate care to people in their communities.

### **Conversation Cafes - Opening up discussions about health and social care**

The Public Health Team have successfully held local Conversation Cafes with communities to ensure everyone has the opportunity to learn about, discuss, and provide feedback about services.

Each locality invited a service manager related to each topic to attend the Cafés. The managers provided information about the topic, answered questions and listened to comments about the service they run and took responsibility for information and actions arising from the sessions.

Locality topics are detailed below. Kintyre has now held two Conversation Café's to date:

- **Kintyre** - Kintyre 'Neighbourhood Team'. The Neighbourhood Team is a wide ranging community care team which includes Occupational Therapy, Physiotherapy, Community Nurses, Health & Social Care Support workers, and Social Work.
- **Kintyre - Anticipatory** Care Plans (ACP) - Anticipatory Care Planning is about individual people thinking ahead and understanding their health. It's about knowing how to use services better and it helps people make choices about their future care.

Planning ahead can help the individual be more in control and able to manage any changes in their health and wellbeing. Many people with long term conditions or chronic health problems can benefit from having an Anticipatory Care Plan.

- **Isle of Bute** – “Our Hospital” – a chance to hear about what happens in your local hospital, available services and meet staff
- **Cowal** - Our Hospital” – a chance to hear about what happens in your local hospital, available services and meet staff
- **MAKI** - Mid Argyll Responder Service.
- **Oban** - Mental Health Services and Urgent Care Practitioners
- **Isle of Islay** – Re-ablement. The Re-ablement Service provides free support services to people with a wide range of needs and long-term conditions. This service is usually provided to people for up to 8 weeks to encourage them to achieve their goals and to live independently for as long as possible.